

AC JOURNEYS' TERMS AND CONDITIONS STATEMENT

INITIALS

Please check your documents when you receive them. Call immediately if you have any questions. Our customer support number is +17869556660. Or, call your direct travel agent at **+17867096836 (Jose Pineda)**

AIRLINE REMINDERS

CHECK-IN - Minimum check-in time for domestic flights is 1.5 to 2 hours and for international flight, 2.5 to 3 hours.

RECONFIRMATION - Reconfirm the day and time of flights at least 24 hours for domestic and 72 hours for international. Reconfirmation is mandatory for most international flights. Failure to use any reservations may result in automatic cancellation of all continuing and return reservations.

EXCURSION AND PROMOTIONAL FARES - Most discount fares involve certain restrictions. A change in carrier(s), flight(s), time(s), or routing(s) could result in carrier demanding a full fare. Contact AC Journeys before making changes. These times, flights and fares are based on current tariffs that are subject to change without notice.

REFUNDABLE TICKETS - Canceled or unused tickets must be returned for proper credit to your account. Lost, stolen or destroyed tickets must be paid for until refund is received from the issuing carrier, and could be subject to an airline-imposed service charge.

IMPORTANT!!!!!! If you arrive at an airline ticket or passenger check-in counter with your confirmed ticket and find that the airline shows no reservation for you - do not leave the counter. Check your ticket. If the status box shows "O.K." for the flight in question, the airline must accommodate you on that flight, or if that is not possible, they must either find you a substitute flight or pay you denied boarding compensation. If necessary, ask to speak to a supervisor.

HOTEL REMINDERS

HOTELS are usually confirmed on a guaranteed payment basis. If you cancel or change plans, please notify your hotel(s) within the time period specified by that hotel.

GENERAL AGENCY REMINDERS

TOURS/PACKAGE PRICES are subject to change without notice due to currency fluctuations, tariff changes or increase in operational costs. In addition, group/packages are based on a Minimum Number of passengers traveling; if the number of passengers falls below the minimum required, a surcharge may be imposed on all passengers.

We reserve the right to charge processing fees in the event of refunds, cancellations or special services.

DISCLAIMER OF LIABILITY - This travel agency is acting only as an agent for suppliers in selling travel related services, or in accepting reservations or bookings for services that are not directly supplied by this travel agency (such as air and ground transportation, hotel accommodations, meals, tours, cruises, etc.). This travel agency, therefore, shall not be responsible for breach of contract or any intentional or careless actions or omissions on part of such suppliers, which result in any loss, damage, delay, or injury to you or your travel companions or group members. Unless the term "guaranteed" is specifically stated in writing on your ticket, invoice, or reservation itinerary, we do not guarantee any of such suppliers' rates, bookings, reservations, connections, scheduling, or handling of personal effects. This travel agency shall not be responsible for any injuries, damages, or losses caused to any traveler in connection with terrorist activities,

social, or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climatic conditions, criminal acts or abnormal conditions or developments, or any other actions, omissions, or conditions outside the travel agent's control. Traveler assumes complete and full responsibility for, and hereby releases this travel agency from any duty of, checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and all safety or security conditions at such destinations, during the length of the proposed travel. For information concerning possible dangers at international destinations, contact the Travel Advisory Section of the U.S. State Department. For medical information, call the Public Health Service. By embarking upon his/her travel, the travelers voluntarily assume all risks involved in such travel, whether expected or unexpected. Travelers is hereby warned of such risks and is advised to obtain appropriate insurance coverage against them. Traveler's retention of tickets, reservations, or bookings after issuance shall constitute consent to the above, and an agreement on his/her part to convey the contents hereto to his/her travel companions or group members.

Proof of identity is required for international travel. Without proper identification, a passport and necessary visas you will not be permitted to depart. It is your responsibility to verify your necessary travel documents.

SERVICE FEES may be applied in addition to the purchase of air, sea or land transportation services and vacation packages. This fee may be applicable towards the purchase of any travel products.

CANCELLATION FEES - Trips cancelled within 60 days of trip will be non-refundable as non-refundable deposits will have been paid to our suppliers. AC Journeys will make every effort to fulfill travelers spot but will not guarantee this possibility. Due to the nature of non-refundable payments, this agency strongly recommends travel insurance.

TRAVEL INSURANCE

AC Journeys STRONGLY RECOMMENDS TRAVEL INSURANCE. Travel Insurance will be quoted for all Travel arranged via AC Journeys and quotes will be e-mailed directly to travelers. The Traveler has the right to purchase policy directly from email link or may decline insurance offer. AC Journeys provides travel insurance that is underwritten by *TravelSafe*.

This travel agency, offering these travel arrangements for sale, acts only as an independent agent in securing the services of the tour operator, air carrier, cruise line, or supplier(s) named below, all of which are disclosed, principals & independent contractors.

For acknowledgement of, and agreement to, these terms and conditions, please complete, date and sign below (in handwriting):

Name: _____

Date of Birth: _____

Address: _____

Phone Number: _____

Email: _____

Signature: _____